

WHAT IS THIS ALL ABOUT?

ANLAUF-
STELLE
TREPTOW-
KÖPENICK

Since January of this year, the district of Treptow-Köpenick has a contact point for citizen participation. The Anlaufstelle was established on the basis of the district guidelines for citizen participation, which were developed participatively in winter 2018/2019. It is staffed by the interdisciplinary planning office AG.URBAN and is administratively assigned to the social space-oriented planning coordination of the district office. The Anlaufstelle is the interface between the citizens, the district administration and politics. It is responsible for initiating, establishing and maintaining transparent communication structures between the various actors.

A central task of the Anlaufstelle is to advise the departments in the district office on their duties regarding the implementation of the guidelines for citizen participation as well as to point out possibilities and the conceptual design of participation processes. In addition, the contact point informs citizens about their possibilities to initiate and demand participation in district projects. For this purpose, a form is available on the website of the contact point, which citizens can easily fill out. The city council then decides on the application. The contact point also offers a digital information tool that automatically informs citizens of the district about projects in the vicinity of specially defined points of interest, such as the place of residence or the workplace. In addition, the contact point maintains the district's list of projects and the participation platform MeinBerlin in order to create more transparency in the district.